1. We often play in the later afternoon hours for the cheaper rates. This past weekend, due to the holiday and nice weather, was a near 5 hour round. We understand why, but with that fresh in my mind I do like this sign and the idea behind it.

I would generally expect at the longest around 4 hours for 18 holes. I would also suggest making your tee times a little further apart than 8 minutes. Provide more time to finish each hole.

I do appreciate the consideration and effort being made to make it better at Butter Valley!

- 2. Novel idea with the signage. Another great idea for your rangers would be to actually ask the players who are playing way too slow to speed up as opposed to the people who just finished waiting for the slow players and are teeing off. Last time I was there will be the last time I play there. Thanks for the memories.
- 3. Agree- nothing ruins a round like having to wait for every hole, and turns in to a 5+hour round. Guess pace of play should be directly related to tee times.

My father in-law always stated- "Keep up with the group in front" and this makes for a much better round.

Please note, rarely have a lot of wait time at your course though.

4. Irrespective of the talent or experience of a golfer slow play is unacceptable Having cart path only on par 4's and 5's contributes greatly to slow play Looking for lost balls. Take a minute or 2 max and if you don't find then drop where you last saw it and hit

Taking more than 1 practice swing contributes to slow play

Play ready golf whether on or off the green

Should take no longer than 1 minute to assess your distance or break and then hit or putt

Also, golf courses are allowing singles or doubles to play. They should have to pair up I am seeing more singles and doubles play behind my foursome than I have ever in the past

- 5. Saw this email and felt a need to reply... Feedback from my typical foursome would be as follows, we are all anywhere from 5-15 handicaps.
- Not a big fan of the sign... in a way it is encouraging groups to play slow if they want their money back, is it not?
- Times we play whenever we can.... lately we've been TRYING to get an early tee time to try and get ahead of the pack to limit the delays.
- Comfortable AND Enjoyable pace of play four our foursome probably around 3 hrs.
- Typical 18 hole pace recently, probably ~4.5 hrs
- Ready Golf absolutely is part of our game... however, does not seem to be the case for the majority of groups it seems we land behind. There have been countless instances this

year where we have found ourselves standing and waiting for a group in front of us to hit when the coast is more than clear.

What kind of times have you been seeing for your course?

6. I play at Butter Valley approximately five to seven times a year usually with a group of 8-12 golfers. We usually play on Friday mornings beginning anywhere from 10:00 a.m. to noon. We play in foursomes and we usually complete the course in 4 hours - occasionally, in 4:15. I have not experienced slow play at your course and I think that my playing partners would agree with that assessment. I think that the sign is a bit oppressive. There are other ways to speed up slower players (i.e., utilizing rangers to tell slower players that they need to speed up or skip a hole). Other courses use that procedure effectively.

We do play "ready" golf all the time. Secondly, we are not loathe to allow a twosome to play through if they are pushing us. Finally, we have a standing rule that if a player has taken eight (8) shots on either a par 4 or 5, it is time to pick it up and card an 8 regardless of how far the eighth shot is away from the hole. On par threes, six is the limit. This really speeds up play if we have the occasional hacker in one of our groups. Some of them don't like it but that is our group rule.

Thanks for the opportunity to participate in this survey. By the way, we play a lot of different courses in the Philly, Phoenixville, Quakertown area and Butter Valley is one of our favorite tracks which is why we play it more frequently than most other courses.

7. Go! 4hr 15 is generous and doable - Need more than one sign, maybe 2 on each 9

Rangers must at least attempt to strike up conversations with everybody at the 1st tee about pace of Play, and proper use of the cart-dropping 1 golfer off and then going to their ball....

(golfers leaving the cart, walking to ball, walking back etc ....use the cart!)

Thanks for making BV terrific! Much appreciated

- 8. That is the responsibility of your Marshall's. I have played you course since the day it opened and find that sign to be ignorant. There is a happy medium where players can maintain a pace without being rushed. Are you rushing people through to facilitate more rounds per day so you make more money? Seems so.
- 9. I am from out of town. I flew in into butter Valley once and always dream of flying in again to play golf. It just seems to always escape my schedule year after the year after year, but I will be back.

I love your emails I often avoid playing here at home on Long Island at the Public course because it just takes forever to play nine holes

I'm sure it's a golf course operator. There is a fine line between how many groups to schedule in an hour, and making a profit.

Maybe, in the spirit of aviation training, you can have people certified in fast play, and prime time slots are only available to those who get trained on and practice fast play standards. Kind of like a on "checkout."

Just like in aviation, training and education and certification works better than things that are seen as negative.

I recently started to teach my son golf, and noticed that there is a tenancy to try to always find your ball, and always take a lot of practice swings. This is OK for the par golfer, but if you're chasing your ball around and going to score above a double bogey, it's time to move it along

You can even have a course record for fastest round... That would be fun and help promote fast play

I really love a fast round of golf so thank you for continuing to promote this

## Keep it up!

10. I really appreciate your thoughts and seeking feedback on pace of play. It is definitely an issue to address because it has been hindering my experience and desire to play as often when the timing of a round is far exceeding 4.5 to 5 hours(which seems to be the norm now at most courses) when it should be the exception.

I think the sign you want to post will really help but only if paired with enforcement of those rules by a starter or the club house. It will definitely make for a much more enjoyable experience overall and take the pressure off players having to ask other players ahead to speed up which is often met with frustration and sometimes aggressive remarks. The game should be enjoyable all around and sadly, many players haven't been educated on golf etiquette and it's really affecting the golf experience.

Love playing at ButterValley and truly appreciate all of the hard work and consideration you and the team put into the whole experience and game of golf!

"I play bad golf fast"

11. I'll start off by saying I don't play Butter Valley that often so this is a more general response.

Pace of play is a huge issue. I was part of a 3some out on a course this last Saturday when the course was pretty empty (last big vacation weekend of the year) yet we had a 4some right in front of us that just didn't understand how to keep moving so the round took 4 1/2

hours when it should have been well less than 4 on this course. 10 practice swings before hitting a ball (and duffing it), walking all around the green to take a look at a 3 foot put before missing it anyway, spending time BS'ing on the tee box when you have 4 holes open in front of you and other people right behind you. You aren't pros with millions on the line and certainly not good enough to need to do any of that - just hit the damn ball! We don't want to be waiting 5 minutes for every single shot because you think that since you paid your green fees you can take as long as you want.

And ready golf is a joke - we practice it, nobody else seems to. Of course they don't replace their divots or fix their ball marks on the green either. Golf etiquette doesn't really seem to exist these days. But thank you for trying to get the word out - if you wake up a few it's a good start.

12. Thanks for asking. I love the pace of play sign. My group is very fast players.

I think some people, especially beginners were just never instructed on how to play Ready Golf. I think little signs around the course with tips would be great!